

ANSWERING THE CRITICS

Complaint on consumeraffairs.com:

"We bought a 2 drawer FP in 2005. We thought this was the absolute top of the line dishwasher. The first two years it worked just fine. We recommended it to other people and since then it has been a NIGHTMARE. The drawers will not open and close properly. We have had continuing problems. We had 13 service calls in 2010..."

Bob of Dresser, WI

F&P Appliances' reply:

"Dear Bob, We will investigate this for you and have our Customer Service Manager contact you... The phone number we leave here for our customers is our Managers direct phone number..."



Complaint on consumeraffairs.com:

"Our Fisher Paykel refrigerator/freezer unit has had a series of failures due to poor manufacturing quality. Factory technicians have been out several times to repair the unit for different issues. The current problem is that the ice maker will not make ice..."

Bill of Petaluma, CA

F&P Appliances' reply:

"Hello Bill, Thank you for your comments. Our Customer Service Manager will be in touch with you to discuss this further..."

