## METHVEN GROUP 2010-11 Full Year Results and Outlook

PRESENTATION TO ANALYSTS

Rick Fala // Group CEO

30 May 2011



#### **Overview: Challenges and Confidence**

- It's been a challenging year with the effect of our largest UK customer, Focus (DIY) Ltd, going into voluntary administration, and the effect of the Christchurch earthquakes
- We've made some mistakes but we have learned from them
- Our underlying margins and cash flow are solid with better debt levels than forecast
- We have confidence in our forward strategy, resulting in the payment of a final dividend
- And we have confidence in returning the UK to profitable performance this coming year



Despite the prevailing New Zealand and international conditions, and the unforeseen impact of the Focus (DIY) Ltd event, we remain committed to:

- Design and innovation
- The UK market
- The luxury hotel market
- $\cdot$  and International Distribution opportunities

In addition we have accelerated our drive to improve operational efficiencies - in all markets

### Financial performance for F/Y to 31 March 2011

- Group NPAT down 39.3% from \$7.8m to \$4.7m, after impact of providing for the loss of \$2.0m relating to the UK customer, Focus (DIY) Ltd
- Excluding impact from this UK customer, Group NPAT down 13.7% from \$7.8m to \$6.7m
- Net Debt increased only 9.3% from \$17.4m to \$19.1m, guidance was for an increase of 15-20%
- Group Operating Revenue down 6.0% from \$129.8m to \$122.1m
- EBITDA down 13.4% from \$16.7m to \$14.5m, excluding impact of UK customer loss

### Highlights

- Sales in Australia up 12% from A\$36.6 million to A\$41.0m
  - EBITDA in Australia up 62% from A\$2.4m to A\$3.8m, despite A\$0.5 bad debt
  - Cumulative Hotel installations for Satinjet showers top 21,000 rooms
  - Won second prestigious Red Dot Design Award, this time for the Tahi Twin-lever tap system
  - Key management changes in UK in November 2010
  - Launched Methven brand at premium global trade show in Frankfurt, March 2011
  - New computer system implemented in New Zealand, delivered on time and on budget

#### Financial Summary for F/Y to 31 March 2011

TRADING RESULTS	2011	2010	Change
	\$000	\$000	%
Group operating revenue	122,087	129,822	-6.0
EBITDA <sup>1</sup>	12,343	16,698	-26.1
Net profit after tax	4,749	7,820	-39.3

#### Before Focus (DIY) Limited loss and non-cash customer impairment

EBITDA <sup>1</sup>	14,467	16,698	-13.4
Net profit after tax	6,749	7,820	-13.7

<sup>1</sup> Earnings before interest, tax, depreciation, amortisation and impairment.



#### Financial Summary for F/Y to 31 March 2011

CASH FLOW and WORKING CAPITAL	2011	2010
	\$000	\$000
Net debt	19,074	17,446
Capital expenditure	3,659	2,209
Working capital	24,690	25,727
Working capital turn <sup>1</sup>	4.6x	4.7X

<sup>1</sup> Based on average working capital throughout the year



### Capital expenditure

CAPITAL EXPENDITURE	2011	2010
	\$000	\$000
Computer system - New Zealand	1,380	-
R&D projects and tooling	559	770
Displays	640	493
IT hardware/software, patents and trademarks	474	678
Plant & equipment	606	268
Total	3,659	2,209



#### Dividends and Cash Flow

- Partially imputed final dividend of 4.5 cps to be paid on 30 June
  2011
  - 18% down on prior F/Y final of 5.5
  - total dividend for 2010-11 is 10.0 cps, down 9.0% from previous year
- Debt and cash flow forecasts comply comfortably within banking covenants and headroom
- Partial imputation to 60.6%



## VISION

## To be the leading shower brand, loved worldwide for delivering, superior, life-enhancing shower experiences



#### Design and Innovation

In the 2012 financial year we will launch:

- 3 new Satinjet shower ranges
- 3 new complementary tapware ranges
- A total of 59 new Methven branded products

These new products provide greater selection of mid to premium price points, style and functional benefits to the consumer



#### Design and Innovation

#### In subsequent years:

1. Digital shower technology to create enhanced shower experience through:

- Maintaining constant temperature
- Intuitive & easier to use controls
- Safety to prevent 'thermal shock' in shower
- Water & energy monitoring and efficiency
- 2. Shower Skincare
- Improve skin condition within the shower
- Providing wider application for Vitamin C technology to reduce chlorine in water



#### Returning UK to Profitability

- Re-launch of Methven Brand in March 2011 at Ecobuild in London
  - Showers the key point of difference
  - Strong interest shown with leads generated
- Implementing successful Australian sales model & Methven designled culture – Matt Crichton Group COO
- Appointment of highly regarded new UK CEO Steve Lee
- Deva brand refreshed with better products and new marketing system
- Reduced number of Deva products by 50% minimal impact on sales
- Supplier rationalisation from 31 to 11 leading to better buying terms
- Improving processes to account for loss of Focus (DIY) Ltd business

#### Luxury Hotel Market

- Number of hotel rooms with Satinjet showers now total 21,255 rooms
  - Australia 46% increase
  - Asia Region 168% increase
  - UK & Europe (new market) 1,240 rooms converted
- Solid pipeline of potential Asian and European hotel quotes, but longer lead time in converting opportunities into sales revenue
- Clients include the Intercontinental Hotel and Resorts, Crowne Plaza, JW Marriott, Sheraton Hotels & Resorts, Westin Hotel & Resorts, Hilton, Grand Hyatt and Hyatt Regency
- Jemflow technology a winning proposition when combined with Satinjet































#### **Operational Efficiencies**

- Supplier and SKU rationalisation
  - UK supplier consolidation from 31 to 11
  - Rationalise products across the Group
- Improving our UK operation
  - New computer system based on NZ template
  - New modern warehouse
  - Process improvement
- Overhead cost reductions in all markets
  - Benchmarking operations to "best practice"
  - Consolidating service areas

# OUTLOOK



#### Significant profit uplift for year ahead

NPAT in excess of \$8.5M – Up more than 25% on prior year before impact of UK customer failure (up more than 80% on prior year reported profit)

#### Australia will continue to grow

- economy forecast to continue to soften
- therefore expect modest top-line growth
- focus on operational efficiency will ensure we maintain current profit growth rate

#### New Zealand will be static

- weak building and retail sectors compounded by the Christchurch earthquakes
- expect the market to drop in the short term, but maintain market share
- improvement once Christchurch rebuilding work fully gets underway
- new ranges launched to market; continuing investment in new designs

#### UK will return to profitability

- economic outlook remains challenging
- focus on rationalisation and executing turnaround strategy
- profitable for 2012, building a sustainable base for growth
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## Questions

## APPENDIX - MARKET REVIEW 2010 - 2011

**AUSTRALIA** 

**NEW ZEALAND** 

UNITED KINGDOM

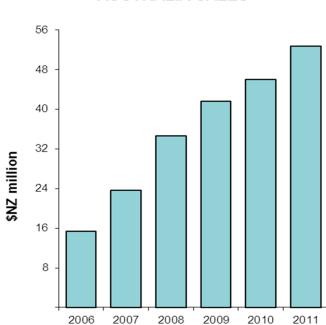
#### Australia: Significant earnings growth

Australia		
AU \$000	2011	2010
Operating Revenue	40,967	36,553
EBITDA	3,816	2,352
EBITDA % of revenue	9.3%	6.4%

- Operating Revenue up 12.1% from A\$36.6m to A\$41.0m
- EBITDA up 62.2% from A\$2.4m to A\$3.8m, despite Enact bad debt of A\$486k
- Trading margins have improved particularly due to weaker USD

#### Australian Highlights

- Tapware sales up 30.4%
- Shower sales up 25.1%
- Satinjet sales up 8.3% as range refreshed
- Valve sales down 31.6%
- Won Bunnings shower category
- Strong growth in domestic hotel rooms up 46%



#### AUSTRALIA SALES

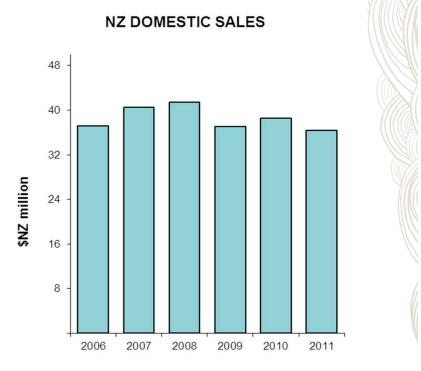
### New Zealand: Softening market affected by Christchurch Earthquakes

New Zealand NZ \$000	2011	2010
Operating Revenue	39,254	43,050
EBITDA	9,367	9,821
EBITDA % of revenue	23.9%	22.8%

- Operating revenue down 8.8% from \$43.1m to \$39.3m
- Domestic Revenue down 5.8% from \$38.6m to \$36.4m. Weak second half with Q4 sales impacted by Christchurch earthquakes. New Zealand combined building permits up 1% on prior year. In the second six months down 11.7 per cent.
- EBITDA down 4.6% from \$9.8m to \$9.4m.
- EBITDA margin to sales up due to improved operational efficiency

#### New Zealand Highlights

- Won second Red Dot award, this time for Tahi Twin Lever tapware
- Computer system implemented in NZ on time and within budget
- Increased investment in research and development by 50%



# United Kingdom: Impact of loss of Focus (DIY) Ltd, difficult economic conditions persist

United Kingdom GB £000	2011	2010
Operating Revenue	14,543	18,663
EBITDA EBITDA % of revenue	(991) (6.8)%	1,518 8.1%

- Operating Revenue down 22.1% from £18.7m to £14.5m
- EBITDA down from £1.5m to breakeven before £1m reduction due to the 100% provision of receivables and inventory attributed to Focus (DIY) Ltd.
- Trading margins improve slightly despite competitive market conditions
- Group COO Matt Crichton implemented successful Australian sales model & Methven design-led culture
- Former Bristan Chairman and CEO Steve Lee appointed Methven CEO in November 2010. He is also a shareholder in Methven.
- Methven brand showcased at Ecobuild London trade shows in March 2011
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